Winter 2018 Newsletter

Marmora Care Home

4-6 Penfold Road, Clacton-On-Sea, Essex, CO15 1JN www.marmoracarehome.co.uk T: 01255 422719

We have had a very successful year at Marmora Care Home. I am proud to announce that we have been rated GOOD by the Care Quality Commission and Essex County Council.

We are also delighted to have been short listed for an Essex Care Sector Award. The awards ceremony is taking place on Tuesday 4th December, we can't wait to find out if we have won an award! Even if we do not win, what an amazing achievement to be shortlisted!!

Christmas is coming and we are all getting excited and prepared for the festivities ahead!! Please get involved where you can and join in the fun.

As always, I thank you all for your on-going support.

Wish Tree Wishes!

We do like to make wishes come true at Marmora Care Home and I am sure many of you have heard what a wonderful time one of our residents had on his trip to Blackpool!

We believe that nothing is impossible!! Can you think of a wish that we can fulfil for your relative or friend living in the home? If you do, then let us know and we will try our best to make this happen. And remember..... Nothing is impossible!!!

Quality Monitoring Forms

I will be sending out Quality Monitoring Forms in December and would appreciate these forms being returned to be ASAP. These forms are part of



Upcoming Events

Tuesday 27th November

We are holding a Jamaican Themed day. There will be games, food and drink available.

Tuesday 11th December

We are holding a German
Themed day. Traditional German
activities, food and drink will be
available.

Saturday 8th December

We will be holding our Christmas party. Please come along and celebrate with us.

Christmas Hampers and Raffle Prizes

If anyone has anything that they could donate towards our raffle and Christmas hampers this would be greatly appreciated. We managed to raise a lot of money from this last year and all monies raised goes towards our residents' activities fund. This is a great cause, as I am sure you all agree, the home has some outstanding activities and we want to continue this next year.

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a legal requirement and an imperative way to collect all of your views and feedback to enable us to do even better in what we do.

Sweet Shop/ Tea Rooms

Our Latest Project!

Staff and residents at Marmora have had a vision to create their very own sweet shop and tea room. We are lucky enough to have such a talented and creative team to do this. We are going to utilize our conservatory to do this and would love all of your help and input to do this. If you have any donations or if you would like to get hands on with the project, then please let me know.

We are very excited about this project and feel that it will be an asset to the home. Residents at Marmora will take part in the running of the shop and tea room and it would be lovely if you could come along and buy some sweets and have a cuppa and a cake!

Gold Standard Framework

We are proud to be apart of the Gold Standard Framework. The majority of our residents now all have personalized End Of Life Care Plans. The Gold Standard Framework is about Living Well and Dying Well. If anyone hasn't participated in the end of life plans please contact Lisa or Liz who will support you through this process.

100 Calorie Booster program

We are very proud of how much success we have had with this this program. Many of our residents have gained weight, been discharged from the Dietary Team or had their supplement drinks reduced due to the input and efforts of all of the staff. Well done everyone!

OOPS!!!

A letter was sent out in October regarding charging for hospital escorts. It has been brought to my attention that it is in fact in the contracts that we are unable to charge for this service. I can only apologize for this oversight, however I must stress that if you are able to assist your relative to their hospital appointment, how helpful this is as it really does put pressure on staffing levels when staff are absent from the home for, sometimes several hours. As always we want to continue to provide an excellent service to all our residents.



Other News and Events

Christmas Hamper Sale

Raffle tickets for the Christmas hampers will be on sale from the 1st December. Tickets will be £1 a strip of 3 strips for £2.

St Johns Garden Centre Christmas Wonderland

We will be organizing trips to \$t Johns Garden Centre during November/ December. Any volunteers would be greatly appreciated.

Winter Menu

We have started our winter menu and you will find lots of comforting meals on offer such as stews, pies, mid-week roasts and casseroles on offer. If there is anything else you could suggest to our menu, then just let us know.

Welcoming New Staff

Janet Harris

Lynne Reynolds

Meghan Milnes

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